

Role	Learning Volunteer: Schools and Families - Vol Proj 75B
Purpose	 To assist staff with elements of the administration and delivery of the schools and families' programme of sessions in the Museum's Foyle Centre To offer volunteers a unique opportunity to play a key role while gaining experience working with a national museum collection of historic importance
Responsible to	Learning staff
Times/dates	 School Workshops: Monday to Friday, 9.00am to 14.30pm (term time only) Family Programmes: School Holidays and Weekends, 10.15am to 16.45pm
Location	National Army Museum, Royal Hospital Rd, Chelsea, London SW3 4HT
Main tasks	 School Workshops: Meet, greet and escort school groups from the Group Entrance to the Foyle Centre Help Learning staff set up and deliver workshops and taught sessions (including moving furniture and handling collection items, arranging objects for display and setting out classroom resources) Assist with the delivery of workshops and taught sessions on a variety of topics for different age groups (including supporting small groups with tasks and explaining handling collection items during group activities) Help care for and maintain the Departmental Handling Collection Family Programmes: Deliver craft-based activities for families Assist with set-up of family events and activities Assist with the development of family learning resources Deliver object handling activities for family audiences
Skills/qualities	 Essential: Friendly and approachable Good standard of spoken English Good communication skills Willing to learn and be part of team Understanding of good customer service
	Desirable: • Interest in military history

	 Experience of working with children (for Schools/Families roles/activities only)
Support and Training	 Full in-house training will be provided, including a site induction; health and safety; museum object manual handling; and subject knowledge required to support sessions Discount in the shop and café Expenses (out of pocket travel to and from place of work) Volunteers' Handbook with helpful information about the role and the Museum Regular feedback meetings with designated supervisor
Other key information	 The role may sometimes involve handling deactivated weapons (training will be provided) The placement will be subject to a basic disclosure security clearance check
Benefits	 The opportunity to be part of a friendly and dedicated team You will gain practical knowledge of UK museums and heritage education You will develop practical skills and experience interacting with the museum's diverse audiences
Interested?	The opportunity is open to everyone aged 18 and over interested in gaining experience in the museum sector and learning more about the National Army Museum
Closing Date	12.00pm (Noon) on Friday 31 st May 2019.
For an Application Form	http://www.nam.ac.uk/volunteer