National Army Museum

Royal Hospital Road, Chelsea, London SW3 4HT

Operations Division

Post: Facilities Assistant Post No's: NAM 234

Person Specification

| Criteria | Standard | E/D | Evidence |
|---------------------------------|--|-----|-----------------------------|
| Qualifications | Minimum education to GCSE level equivalent, including English and Maths | Е | Application and Certificate |
| Previous experience | Experience of working within a facilities team including practical knowledge of building services and confident in the use of tools and equipment including mobile access equipment i.e. scissor lifts for which training will be given. | E | Application and interview |
| | Demonstrable knowledge and practical application of current H&S practice including manual handling and following risk assessments and method statements. | E | |
| | Proven ability to work effectively as part of a team, supportive and able to positively contribute to a cohesive working environment. | E | |
| | Proven ability to work independently, remain self-motivated; carry out duties and follow procedures to the expected standards. | E | |
| | Experience of setting up and take down for events. | D | |
| Attainments/skills/competencies | Proactive approach to problem solving with a sound judgment and a sense of proportion. | Е | Application and interview |

| | Confident in the use of in Microsoft Office suite and in using databases. | D | |
|--------------------------|---|---|-----------|
| | Knowledge of Building Management systems. | D | |
| | Excellent interpersonal and communication skills. | Е | |
| | Self motivated with a can-do attitude. | E | |
| | Familiarity with Apple MAC operating systems. | D | |
| | Manual handling training | D | |
| Particular circumstances | Travel to NAM sites as required and may include some overnight stays. | E | Interview |
| | Clean UK driving licence. | Е | |

KEY: E = Essential D = Desirable

[May 2023]