

Volunteer Project 90, Gallery Volunteer

Role	Gallery & Exhibition Assistant Volunteer
Purpose	To assist visitors in the temporary exhibition space of paintings and set works around WW1 Remembrance. To offer volunteers a unique opportunity to play a key role while gaining experience working with a national museum collection of historic importance.
Responsible to	Head of Exhibitions & Visitor Experience Team.
Times/Dates	Minimum one day a week: Monday to Sunday - 10.00am to 5.30pm. 1 st November 2019 to 5 January 2020.
Location	National Army Museum, Chelsea, London SW3 4HT.
Tasks	<ul style="list-style-type: none"> > To work in collaboration with the Exhibitions and VE Teams. > To assist visitors in the galleries with wifi; the exhibition app; ipads (where available); headphones; and explaining the exhibition content. > To facilitate a safe and secure working environment for the valuable objects. > To assist in the delivery of object handling carts in the galleries. > To develop skills in linking the objects with the story of the Army.
Administration	> To assist in the movement of the handling carts from storage to the galleries

	<ul style="list-style-type: none"> > To work with the VE Team to facilitate activities. > To monitor participant levels during sessions and events. > To evaluate sessions and provide feedback to inform future developments.
Skills	<p>The role would suit someone who:</p> <ul style="list-style-type: none"> > Has good (verbal) communication skills and is confident talking to a wide range of people. > Is happy to work with visitors of all ages and abilities. > Has a good general standard of English literacy and numeracy. > Is happy to work as a team member and have a willingness to learn. > Is able to work to a consistent pattern of tasks. > Has an enthusiasm for sharing skills and knowledge and understands how to help people get the best out of an experience. > Enjoys being creative and researching and learning about a new subject.
Experience	<ul style="list-style-type: none"> > Has a knowledge or interest in military history or general British history. > Has experience of working with the public. > Has experience of researching a topic and presenting information on it.
Support and Training	<ul style="list-style-type: none"> > Full in-house training will be provided that is specific to the role, which will include gallery training, object handling; site induction; Health and Safety; Safeguarding; Equality & Diversity. > Expenses: reasonable out of pocket lunch and travel expenses.

	<ul style="list-style-type: none"> > Volunteers' Handbook with helpful information. > Regular feedback meetings with designated supervisor.
Other key information	<ul style="list-style-type: none"> > Security clearance required (provided by the Museum). > Working in the galleries and with the Handling Collection, will entail standing and moving around, and lifting some weights.
Benefits	<ul style="list-style-type: none"> > Becoming part of a friendly and dedicated team. > Gain practical knowledge of UK Museums and institutions and how they engage visitors. > Gain experience of delivering a range of activities inspired by the National Army Museum's collections.
Interested?	<p>>The opportunity is open to everyone aged 18 and over.</p> <p>To Apply: https://www.nam.ac.uk/volunteer</p> <p>Closing Date: Friday 30th August 2019, 12pm (Noon).</p> <p>Informal Interviews: w/b 9th September 2019.</p>