

National Army Museum

Royal Hospital Road, Chelsea, London SW3 4HT

Operations & Resources Division

Post: Technical Services Engineer

Person Specification

CRITERIA	STANDARD	E/D	EVIDENCE
Qualifications	Educated to degree level (or equivalent).	E	Certificate
Experience	Working in a technical support environment.	E	Application and Interview
	Working with audio-visual systems, including installation, development and maintenance.	D	Application and Interview
	Working in web development and associated technologies.	D	Application and Interview
	Working as part of a team.	E	Application and Interview
	Operating in a working environment utilising Agile methodologies.	D	Application and Interview
	Managing contractors and other third parties.	D	Application and Interview
Knowledge	Understanding of accessibility and user interface design.	D	Application and Interview
	Understanding of digital media formats.	D	Application and Interview
	Good knowledge of IP networking.	D	Application and Interview
Skills	Proficient in the use of macOS.	E	Application and Interview
	Video editing skills.	D	Application and Interview
	Web development skills.	D	Application and Interview
	Knowledge of Audio-Visual equipment and systems.	D	Application and Interview
	Excellent interpersonal and communication skills.	E	Application and Interview
	Strong project management skills.	D	Application and Interview

	Excellent problem solving skills with a hands-on approach.	E	Application and Interview
Aptitudes/Special Requirements	A desire to self-develop.	E	Application and Interview
	Excellent attention to detail.	D	Application and Interview
	Highly organised method of work.	D	Application and Interview
	Full UK driving licence.	D	
	An interest in British military history.	D	

KEY: E = Essential D = Desirable

[November 2020]