

National Army Museum

Royal Hospital Road, Chelsea, London SW3 4HT

Post: Technical Services Engineer

Post No: NAM 120

Person Specification

| CRITERIA | STANDARD | E/D | EVIDENCE |
|---------------------------------------|---|------------|---------------------------|
| Qualifications | Educated to degree level (or equivalent). | E | Certificate |
| Experience | Working in a technical support environment. | E | Application and Interview |
| | Working with audio-visual systems, including installation, development and maintenance. | D | Application and Interview |
| | Working in web development and associated technologies. | D | Application and Interview |
| | Working as part of a team. | E | Application and Interview |
| | Managing contractors and other third parties. | D | Application and Interview |
| Knowledge | Understanding of accessibility and user interface design. | D | Application and Interview |
| | Understanding of digital media formats. | D | Application and Interview |
| | Good knowledge of IP networking. | D | Application and Interview |
| Skills | Proficient in the use of macOS. | E | Application and Interview |
| | Video editing skills. | D | Application and Interview |
| | Web development skills. | D | Application and Interview |
| | Excellent interpersonal and communication skills. | E | Application and Interview |
| | Strong project management skills. | D | Application and Interview |
| | Excellent problem solving skills with a hands-on approach. | E | Application and Interview |
| Aptitudes/Special Requirements | A desire to self-develop. | E | Application and Interview |
| | Excellent attention to detail. | D | Application and Interview |
| | Highly organised method of work. | D | Application and Interview |
| | Full UK driving licence. | D | |
| | An interest in British military history. | D | |

KEY: E = Essential

D = Desirable

September 2023